

JOSEPH C. LOVELL

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PROCESS / PROJECT / DEPARTMENT MANAGEMENT

Experience and dedicated professional seeking a leadership position in a growth-oriented organization where my experience, knowledge, enthusiasm can make a significant impact toward executing company goals; consolidation of application portfolios, elimination of business process waste, and implementation of financial controls.

AREAS OF EXPERTISE

Project & Change Management

Sarbanes Oxley Compliance

ERP Implementation

Business Development

Technology Roadmap Development

Administrative IT Management

International Team Development

Strategic Relations Management

Application Portfolio Management

Supply Chain Performance Improvement

PROFESSIONAL EXPERIENCE

Alpha Tor Consulting, LLC - Principal and Consultant - Contractor

Houston, Texas and Nashville, Tennessee – 2009 to Present

- **Hospital Corporation of America (HCA Healthcare)** Project Management skills provided for an electronic healthcare record to portal integration project. Responsibilities include oversight of vendor relationships for 10 major electronic healthcare imaging firms (GE, Fuji, among others) and their relations with more than a dozen HCA divisions across the United States.

TennCare State of Tennessee's Medicaid managed care program - Contractor

Nashville, Tennessee – February- March 2010

Provided project recovery management leadership used for turning a document management system conversion project that was more than four months behind schedule back on track in less than 6 weeks.

Tennessee Department of Labor and Workforce - Contractor

Nashville, Tennessee - 2009 to 2010

Provide operational quality control testing of business processes, software applications, vendor forms, and magnetic media used to process tax collections.

- Elimination of overtime man hours by identifying and correcting input media that did not meet application specifications, elimination of 1600 non-standard document sources, and identification of flaws in existing quality control procedures and applications

LBM Technologies, LLC - Project Manager/Senior Business Systems Analyst

Nashville, Tennessee - 2006 to 2008

Improved client's ROI by developing technical roadmaps for upgrading their processes with the latest ERP applications. These efforts resulted in the implementation of \$2+ million in project sales.

- Great Plains 10.0 Financial & HR modules supporting business merger and consolidations for colleges & steel building manufacturers
- Solomon 7.0 for financial control and case management for an organ procurement organization
- Client Relationship Management (CRM) and Great Plains projects resulting in financial control and operational visibility for multiple healthcare firms
- CRM & OnBase projects resulting in billing automation, document management, elimination of process waste and implementation of case management for the TN Supreme Court's Board of Professional Responsibility
- A Disaster Recovery preparedness assessment for a major payroll management firm

Alpha Tor Consulting, LLC - Principal and Consultant

Houston, Texas and Nashville, Tennessee – 2001 to 2006 and 2009

Provide biotechnology, pharmaceutical, financial and information management experts.

- **Hewlett Packard:** Sarbanes-Oxley Act Global Compliance Assessment - identified the need for corrections in financial controls related to HR, Finance, Order Management, Manufacturing, Supply Chain, etc.
- **ViroTex, Inc:** Developed an environmental measurement system that ensured quality control for international pharmaceutical shipments valued in the millions of dollars
- **RGene Therapeutics:** Developed documentation management and backup system

Compaq Computer Corporation (now Hewlett-Packard Company)

Houston, Texas – 1990 to 2001

Manager of Strategic Relations (MSR) – 1999 to 2001

Reported to Director of Global Order Management & Logistics

Responsible for leading projects with team members located in North & South America, Europe, Middle East and Asia.

- Directed competitive fixed bidding for software development - \$5 million savings
- Developed and integrated training programs for more than 60 professionals - \$750,000 savings
- Audited actual contractual performance versus contractor billing claims - \$5 Million savings
- Contract Management for 60+ consultants on SAP, I3, and developed customized software
- Analyzed the integration of IT operations during the Compaq & Digital Equipment Corp merger

Manager North American Integrated Logistics IM Support Team – 1995 to 1998

- Managed IT application portfolios, equipment, and workforce reductions - \$10 million in savings
- Led negotiations for global enterprise software licenses - \$3 million savings
- Managed the increase in IT application stability from 99.5 to 99.98 percent - \$50M savings
- Managed 25+ employee IT department
- Administered integration of computer systems during 7 different corporate mergers.

Sr. Business Systems Analyst prior to 1995

- Supported high-tech manufacturing processes and applications
- Supported 2.5 miles of automated materials spine, through SCADA control and robotics
- Developed applications to track global material sourcing, trade regulation, and tariff compliance
- Designed and managed construction of multiple computer operation facilities.

EDUCATION

Louisiana Tech University, Ruston, Louisiana

Major: Bachelor of Science - Computer Science (Math and Bus. Mgt. minors)

Minor: Math and Business Management

Rice University, Houston, Texas

Certificate: Executive Project Management

COMPUTER SKILLS

Operating Systems and Hardware: Microsoft Operating Systems, Microsoft Office Products, SCO Unix, VMS, DEC Server/PC, Compaq Server/PC, IBM Mainframe, Prima Vera Team Play/Player

Languages: C, C++, Visual Basic, PL/I, COBOL, FORTRAN, **Databases:** SQL, Access, Oracle, Crystal Reports

ERP and Document Management: Applications: SAP, Microsoft Dynamics (Great Plains, Solomon, CRM, and SharePoint), OnBase, FairFax, and Remedy 7.0, ASK Materials Management/Order Management and Accounts Receivable, Clarity

Supply Chain Applications & Peripherals: McHugh Software International DCS 2/3/4.2, RedPrairie, Apriso, I3, Allen Bradley Programmable Logic Controllers, Intermec, Symbol, LXE, Telxon, Allen Bradley, Rapid Stand, and Pacific Robotics equipment

Member of Project Management Institute